

INTRODUCTION FOR LIZ WEBER –

Minimize the Drama:

How Effective Leaders Manage Conflict



***(Please read as written - and try not to sound like a robot!
Thanks!!)***

- Would it help you if employee issues were addressed with less drama and emotion?
- Would it make your life easier if inappropriate employee behaviors were addressed right away?
- Would you have more time to do real work if others would simply do their jobs and *stop focusing on the drama?*

If you answered yes to just ONE of those questions, *this presentation is for you!*

Liz Weber, CMC, CSP, will share her techniques for professionals how to deal with difficult behaviors, conflicts and situations with less emotion AND *less drama!*

Liz is one of fewer than 100 people to hold both Certified Management Consultant (CMC) and Certified Speaking Professional (CSP) designations. Also, Liz has authored nine leadership books.

***Let's welcome Liz as she shares her insights on **Minimize the Drama -
How Effective Leaders Manage Conflict!*****